

## **Telemedicine Consent and Terms**

By registering for and making payment for a virtual visit, you acknowledge and agree to the following:

### **1. Emergency Policy**

Alice Medical Care Services LLC is not an emergency clinic or hospital. You affirm that you do not have a medical emergency. If you determine an emergency exists, you agree to call **9-1-1** or go to the nearest emergency facility.

### **2. Telemedicine Authorization**

You authorize the use of telemedicine secure video or audio technologies—for evaluation, testing, and diagnosis of your condition. You understand that telemedicine may have limitations, including technical issues, image quality problems, incomplete information, and potential delays in diagnosis or treatment .

### **3. Insurance and Billing**

Alice Medical Care Services LLC does not accept insurance for telemedicine consultations. You may use insurance for related services like prescription medications, lab tests, or imaging when billed separately.

### **4. Payment by Scheduling**

By scheduling and paying for your telemedicine appointment, you agree to all terms in this consent document. Payment signifies your acceptance of these terms, including cancellation and no show policies.

### **5. Medical Records and Privacy**

A medical record will be created based on your telemedicine consult. You authorize its use for ongoing care and documentation. This information will be maintained in accordance with HIPAA and applicable federal and state privacy laws

### **6. Risks, Rights, and Responsibilities**

You understand the risks associated with telemedicine, such as technical failures or miscommunication. You have the right to withdraw your consent at any time without affecting your eligibility for future care. You also understand your responsibility to ask questions and seek clarifications before or during the visit.

### **7. Informed Consent**

You affirm that you have read and understand this document, all your questions have been answered, and you consent to participate in a telemedicine consultation under these conditions.

### **Health Care Privacy Notice**

Your information is protected under HIPAA and relevant Texas telemedicine rules. Our telemedicine platform and practices follow required privacy standards.